## **CLIENT ADVISORY**



04 OCTOBER 2023 No. 2023-215

## Dear valued clients,

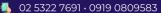
Please be advised that Management Information Systems Office's (MISO) will have a preventive maintenance of SBMA Datacenter on October 4, 2023 from 5:00pm to October 5, 2023 12:00am as per their issued advisory on September 29, 2023 which was received today October 4, 2023.

Attached, please find a copy of the SBMA Advisory for your reference

We sincerely appreciate your ongoing support and patronage.



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SD/TOD/CMB 2023-215

September 29, 2023

## ADVISORY TO ALL STAKEHOLDERS

## SUBJECT: SBMA DATACENTER SERVICE INTERRUPTION ON OCTOBER 4, 2023

Sir/Madam:

Please be informed of the Management Information Systems Office's (MISO) schedule of preventive maintenance of the SBMA Datacenter on October 4, 2023 from 5:00 pm to 12:00 mn.

Considering the foregoing, please be advised that the processing time for Gatepass Management System (GMS) tagging and exit, tagging of containers in NAVIS N4 System, tagging as released of Transshipment and evaluation and approval of Seaport Online Clearance for Inspection at all Cargo Checker Station will take longer than usual due to utilization of broadband/mobile data in lieu of digital subscriber line (DSL) connection which will be unavailable within the duration of service interruption as stated above. Normal operations shall resume after the completion of the MISO's maintenance activity.

For your guidance and information.

Thank you very much.

Very truly yours,

JEROMÈM. MARTI General Manager

Cc:

Ronnie R. Yambao, SDA for Operations

Atty. Martin Kristoffer F. Roman, DA for Port Operations

Subic Bay Metropolitan Authority

SEAPORT DEPARTMENT

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